



Name :

Surname :

Order ref :

You would like an exchange or a refund?

We thank you for choosing Trousselier. We take special care of our production and to your order preparation.

Nevertheless, **you can change your mind** and get a **14 days retraction period** to inform* us. Then 14 supplementary days are given for product's return.

1. Have the product correctly set in the original packaging

Product or products need to be returned in their original state together with packing, accessories, leaflet

3. Send your parcel to :

TROUSSELIER, 23 avenue des Près 94260 Fresnes, France
Return charges remain at your expense

2. Note whether it is an exchange or a refund

Exchange is possible against a similar product within the limit of available stock product. When the product is not available, refund will take place.

4. You'll receive by email a confirmation of receipt of your parcel

Processing time is 14 days from retraction advise to Trousselier
No refund nor exchange will take place till receipt of returned product at our address

DESIGNATION AND REFERENCE OF PRODUCT

Refund

Exchange. Designation and reference of new product :

DESIGNATION AND REFERENCE OF PRODUCT :

Refund

Exchange. Designation and reference of new product :

NOM ET REFERENCE DE L'ARTICLE :

Refund

Exchange. Designation and reference of new product:

**you can download retraction form on TROUSSELIER website and send it by registered post with acknowledgement of receipt or by email to infos@trousseLier.fr. This return form will also do.*